

# Drains Kleen Pty Ltd Complaint, Compliments & Feedback Form

If you would like to give us feedback or a compliment, or register a complaint, please either email [admin@drainskleen.com.au](mailto:admin@drainskleen.com.au), post to Unit 18 / 24 Hoppers Road Kunda Park QLD 4556 or at <https://drainskleen.com.au/contact-drains-kleen/>

**We endeavour to reply in 2 working days. If you would like to know the progress of your complaint, please email [admin@drainskleen.com.au](mailto:admin@drainskleen.com.au)**

**To help us with your correspondence, please include the following details:**

- Your contact details, however, if you would like to remain anonymous you may do so.
- What the complaint, compliment or feedback relates to
- Whether this has been raised previously, if so by which method i.e. verbally, written communication
- The outcome you are seeking

**If you would prefer you are also able to supply this to NDIS directly in the following ways:**

- Email your form to: [feedback@ndis.gov.au](mailto:feedback@ndis.gov.au)
- Post to National Disability Insurance Agency, GPO Box 700, Canberra ACT 2601
- Drop your form off at any National Disability Insurance Scheme office

We have also included in this pack a complaint, compliment and feedback form for your use if you choose to use this.

**Name:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_

**Email:** \_\_\_\_\_

Details of Complaint, Compliment or Feedback

Has this been raised before? If so how?

Outcome you are seeking?